



# Bradley Products, Inc.

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To Whom It May Concern:

You may notice that The Davidson Marking System dyes have no expiration. Here is our statement regarding shelf life and return policy.

## **Statement: Expiration of the Davidson Marking System Dyes Return Policy**

The Davidson dyes have an indefinite shelf life. This is WHY we do not post an expiration date on the bottles. However, there is an evaporation factor that requires attention to cap tightness and shelf rotation. A good practice is to check cap tightness when stocking and to rotate stock off your shelf within one year of receiving the product, always placing new product on the shelf behind that which already exists. We will replace or accept return of product within one year of the lot number without question. Beyond that, we will still negotiate a return, but may request further details regarding the reason for return. These details help us adjust the way we do business from policy to label information to product development, always demanding the best of quality.

### Lot Number Explanation

300-504230 = Lot 300, Bottled on March 24, 2005 (032405 written backwards).

While we do not require a prior RA# (Return Authorization#), it is our request that you contact us prior to returning product.

Rare occasions for return of unsatisfactory product are especially considered based on the individual situation. These situations often result in our educating the customer with regards to use of our product. Before you contact us, you may wish to consult our instructions and/or our web site for information.

Thank you for your business and for your attentiveness to quality control at your location. As always, we encourage your communication with us.

Bradley Products, Inc.

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